

AJA Ki Pro Rack

v6.9 – Media Compatibility

Introduction

The Ki Pro Rack firmware update v6.9 release is not compatible with older, legacy Ki Stor drives and the purpose of this document is to outline which drives are and which drives are not supported by Ki Pro Rack v6.9 firmware.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the Support section of www.aja.com.

Recommended AJA Ki Stor media for v6.9

Ki Stor HDD Module 1TB USB 3.0 – AJA part no. KI-STOR1000-USB (all serial ranges)

Ki Stor HDD Module 500GB USB 3.0 – AJA part no. KI-STOR500-USB (S4U001801 and beyond)

Ki Stor SSD Module 1TB USB 3.0 – AJA part no. KI-SSD1000USB (all serial ranges)

Ki Stor SSD Module 512GB USB 3.0 – AJA part no. KI-SSD512USB (all serial ranges)

Ki Stor SSD Module 256GB USB 3.0 – AJA part no. KI-SSD256USB (all serial ranges)

Unsupported AJA Ki Stor media for v6.9

Firmware v6.9 is not supported for the following legacy AJA Ki Stor drives:

Ki Stor Module 750GB USB port – AJA part no. KISTOR750-USB

Serial number ranges **S6U000500 through S6U003999**

Ki Stor Module 500GB FW800 port – KISTOR500-R0

Serial number ranges **S0200500 through S0225000**

Ki Stor Module 500GB USB port – KISTOR500-USB

Serial number ranges **S4U000500 through S4U001800**

Ki Stor 300GB KI-SSD300-R0

Serial number ranges **S5300250 through S5301749**

Ki Stor Module 256GB KI-SSD256-R0

Serial number ranges **S5101500 through S5102500**

Ki Stor Module 128GB KI-SSD128-R0

Serial number ranges **S5001500 through S5002500**

Ki Stor Module 120GB KI-SSD120-R0

Serial number ranges **S5200250 through S5200750**

Using these drives will result in recording failures and unusable files if firmware v6.9 is used. If any of the above listed drives are being used, it is recommended to roll the firmware of the Ki Pro Rack back to v6.7, but for the best possible performance, please use current AJA Ki Stor media and v6.9.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

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