

BRIDGE LIVE Family v1.18.2 – Release Notes

Software for the Live Encoding, Decoding, Transcoding, and Streaming System

Introduction

BRIDGE LIVE v1.18.2 software is a maintenance release to resolve an NDI licensing bug.

Upgrading to v1.18.2 requires your BRIDGE LIVE to be updated to v1.16.10 or later first. If your system is running a version previous to v1.16.10, please upgrade to v1.16.10 first, then upgrade to v1.18.2. When upgrading to v1.18.2, software versions prior to v1.16.10 will be pruned. A system upgrading to v1.18.2 cannot revert to earlier versions than v1.16.10.

If prompted to update the CRV44 SDI card firmware, updating will temporarily disable UI access.

DO NOT REBOOT/POWER CYCLE during the update, as it can cause the card firmware loading to fail.

Fixes (With or without Annual Maintenance Option, applies to already supported features)

- Fixes a bug wherein BRIDGE LIVE sold before December 1, 2025, and upgraded to v1.18.1, loses NDI functionality.

Documentation

For initial System Setup, see the BRIDGE LIVE Quick Start Guide that was included in the box with BRIDGE LIVE.

- The Quick Start Guide is unique to each BRIDGE LIVE system since it contains the unique admin and transcoder passwords necessary to gain access to the system for the first time.

The BRIDGE LIVE Manual is available via the AJA website:

- <https://www.aja.com/products/bridge-live#support>
 - Under the Manuals heading, the BRIDGE LIVE manual can be selected for viewing and/or download.

The BRIDGE LIVE Tech Specs are available via the AJA website:

- <https://www.aja.com/products/bridge-live#techspecs>

Downloading and Applying Software Updates from AJA.com

Download the Latest BRIDGE LIVE Update

- Using a separate host-system, connected to BRIDGE LIVE, use a web-browser to reach:
 - <https://www.aja.com/products/bridge-live#support>
- Under the Software heading, the BRIDGE LIVE package can be selected for download.
- Download the package to the separate host-system, connected to BRIDGE LIVE.

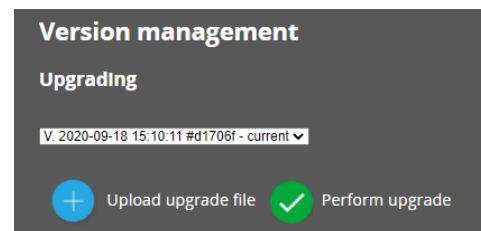
Unpack BRIDGE LIVE Update

- The update provided by customer support is a “ZIP” file which can be opened with OS tools or third-party applications.
- Extract the contents of the ZIP file (unzip). This will present a folder containing the BRIDGE LIVE Product Manual, Release Notes, and appropriate Software update/upgrade.

Follow this procedure to update your BRIDGE LIVE

1. WARNING: Before performing an upgrade, be sure to backup your Pipeline configurations.
 - See "Creating and Loading Preset Configurations for Streams" in the BRIDGE LIVE Manual for details.
2. Using the BRIDGE LIVE GUI proceed to Setup > Version Management.
3. Choose “Upload upgrade file”. Navigate to the unzipped Software update and select.
4. Choose “Perform upgrade”.
5. Confirm the pop-up window stating that the BRIDGE LIVE unit will have to reboot after the update process is done.
6. Following reboot or restart, a login will be required.

NOTE: While updating software, do not remove power.



Technical Support

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: <https://www.aja.com/support/contact>

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA