

AJA Ki Pro Ultra 12G v2.8 Release Notes

Firmware for Ki Pro Ultra 12G

Introduction

Ki Pro Ultra 12G v2.8 firmware is a maintenance release. It is highly recommended that you update the firmware to avoid any potential issues.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found on [Ki Pro Ultra 12G Support Page](#).

Fixes, Changes and Improvements in v2.8

- This firmware update resolves an important, yet infrequent recording issue. AJA strongly advises all Ki Pro Ultra 12G owners to upgrade to this new version.

Firmware Update Consideration

- AJA recommends you do not use Chrome in Windows for this system update. This will be resolved in future firmware updates.
- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the device's web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

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