

AJA Ki Pro Rack Release Notes – v6.9

Firmware for Ki Pro Rack

Introduction

Ki Pro Rack v6.9 firmware is a maintenance release for Ki Pro Rack. It is highly recommended that you update firmware to avoid any potential issues.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found on [Ki Pro Rack Support Page](#).

Fixes, Changes and Improvements in v6.9

- In previous versions of software, power cycling the Ki Pro Rack would result in the system being unable to import any individual preset until that preset# had been exported. This issue has been corrected.
- If a recording was made with a <space> in the file name, it was not possible to export that clip via the Ki Pro Rack itself. This issue has been corrected.

Firmware Update Consideration

- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Some clips created by Ki Pro Rack may cause Final Cut Pro 7 to bring up a "not optimized" prompt when imported. These clips are valid and can be used within Final Cut Pro 7.
- Ki Pro Rack will not recognize clips created by Telestream Vantage's "Flip 64" processor. The workaround is to use Telestream Vantage's "Flip" processor.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: <https://www.aja.com/support/contact>

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA