

AJA Ki Pro Ultra Release Notes – v3.5

Release Notes v3.5

Introduction

This firmware update is a minor bug fix release for Ki Pro Ultra.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the Support section of www.aja.com.

Fixes, Changes and Improvements in v3.5

- Recording of a signal which was being downconverted from a 59.94fps, 2SI input could occasionally fail. This issue has been corrected.
- To guarantee performance, the playlist display is now limited to a maximum of 850 clips, regardless of how many clips are stored on the PAK media. The UI will warn a user that the limit is approaching when a user attempts to record to a PAK drive which has more than 825 clips on it.
- An issue with DNx “Loss of Video” performance has been corrected.
- If the REST API was used to create a subclip from an existing recording, the subclip would have corrupted audio. This issue has been corrected.

Firmware Update Consideration

- AJA recommends you do not use Chrome in Windows for this system update. Issue is resolved in future firmware updates.
- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: <https://www.aja.com/support/contact>

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA