

# Ki Pro Ultra Release Notes – v2.2.2.4

## Firmware update for Ki Pro Ultra v2.2.2.4

### Introduction

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This firmware update is a maintenance release for Ki Pro Ultra. Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the Support section of [www.aja.com](http://www.aja.com)

### Enhancements

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Minor bug fixes and various improvements have been made, including:

- Rollover functionality that could occasionally miss audio frames has been corrected.
- An issue causing stereo audio to not play back correctly has been fixed.
- Improved machine control support has been added.
- Improved support for video configurations that may not be fully specified.

### Firmware Update Considerations

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- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

# Technical Support

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AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: [support@aja.com](mailto:support@aja.com) Phone: +1-530-271-3190 Fax: +1-530-274-9442

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