

HELO Plus

Approved Media

Media and Configuration Information for USB Drives

Introduction

Media Formatting

For the best results, AJA Video Systems recommends formatting all media to exFAT prior to use with HELO Plus, due to file size constraints with other formats. In some cases, drives ship formatted as NTFS. Those drives **MUST** be reformatted to exFAT prior to use, and this is indicated with Notes in this document.

Supported USB Thumb Drives (Single Channel Recordings)

Transcend JetFlash 780

- Transcend JetFlash 64GB = TS64GJF780
- Transcend JetFlash 128GB = TS128GJF780
- Transcend JetFlash 256GB = TS256GJF780

Transcend JetFlash 910

- Transcend JetFlash 128GB = TS128GJF910
- Transcend JetFlash 256GB = TS256GJF910

Transcend JetFlash 920

- Transcend JetFlash 920 128GB = TS128JF920
- Transcend JetFlash 920 256GB = TS256JF920

Transcend JetFlash 930C

- Transcend JetFlash 930C 128GB = TS128GJF930C
- Transcend JetFlash 930C 256GB = TS256GJF930C

Corsair Flash Voyager GTX

NOTE: *These drives MUST be formatted as exFAT before use.*

- Corsair Flash Voyager GTX128GB = CMFVYGTX3C-128GB
- Corsair Flash Voyager GTX256GB = CMFVYGTX3C-256GB
- Corsair Flash Voyager GTX512GB = CMFVYGTX3C-512GB
- Corsair Flash Voyager GTX1TB = CMFVYGTX3C-1TB

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

When calling for support, have all information at hand prior to calling. To contact AJA for sales or support, use any of the following methods:

Telephone	+1.530.271.3190
FAX	+1.530.271.3140
Web	https://www.aja.com
Support Email	support@aja.com
Sales Email	sales@aja.com