

AJA HELO – Release Notes v4.0

Firmware HELO

Introduction

- Your HELO device will ship with firmware pre-loaded.
- AJA's eMini-Setup application allows for quick configuration and firmware updates using an included USB cable.
- AJA recommends using the most current firmware available on the AJA support site.
- For support information, manuals, firmware and eMini-Setup please visit www.aja.com/products/helo#support.

New Features in v4.0

- New A/V Mute function with user selectable patterns.
- Adds Korean and Japanese character based localization.
- Adds a user facing logging console, that can be exported as a .txt or .csv file.

Fixes, Changes and Improvements in v4.0

- Fixed issue with Sunday Streams RTMP ingest.
- Fixed issue with Livestream RTMP ingest.
- Fixed issue with Streamspot CDN RTMP ingest.
- Fixed issue with Kaltura RTMP ingest.

Known Issues and Limitations

- Changing the webUI language whilst HELO is recording or streaming will cause both to fail and a reboot will be necessary. It is recommended to only change the webUI language when HELO is not in recording/streaming mode.
- HTTPS functionality currently prevents network media download from HELO, this restriction will be removed in a future update.
- Higher performance media is required for recording .MOV and .MP4 files of longer durations. Please refer to "HELO Media Recommendations" for guidelines on optimal media for recording.

- The HDMI output is a monitor/proxy output related to the encoders output, and may not be suitable for rebroadcast.
- The SDI output is a loop of the SDI input, and not an output from the Encoder.
- The HDMI input cannot be viewed on the SDI output.
- Interlaced video input is de-interlaced to progressive before encoding.
- PsF sources may not appear as valid inputs (SDI input only).

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

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